

CURRENT STATUS OF ALL CLAIMS

1. (currently amended).
2. (original).
3. (original).
4. (original).
5. (original).
6. (original).
7. (original).
8. (original).
9. (original).
10. (original).
11. (original).
12. (original).
13. (original).
14. (original).
15. (currently amended).
16. (original).
17. (original).
18. (original).

1. (currently amended) A method of scheduling and receiving by a user a reminder call from an automated, computerized voice message storage and redelivery system (SRS) comprising the steps of: *and receiving by*  
*by a Sub*

- A. providing to the SRS when a reminder call is to be made by the SRS;
- B. providing to the SRS each telephone number that is to be called by the SRS to deliver a reminder call *to the Sub* and information as to whether the telephone associated with the number will be answered by a human voice or a digital voice;
- C. providing to the SRS the message to be included in the reminder call;
- D. recording by the SRS the information provided in Step A;
- E. calling a telephone number of step B as provided in step A;
- F. if the telephone number of step E is answered, determining by the SRS if a human voice or digital voice has answered the telephone; and
- G. selecting the manner in which the message of step C will be delivered based upon the determination of step F.

2. / *(original)* The method of Claim 1 wherein step G includes the steps of:

H. if a digital voice answers the telephone of step F, determining if the digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM).

3. / *(original)* The method of Claim 2 further including the step of:

I. if an automated answer machine answers the call, providing by the SRS the message recorded in step D to the AAM.

4. / *(original)* The method of Claim 2 further including the step of:

I. if an AAA or VMS answers the telephone, requesting by the SRS that the call be transferred to another telephone number if such was recorded in step D.

5. / *(original)* The method of Claim 4 further including the step of:

K. if such other telephone number is answered in step I, providing by the SRS the message recorded in step D to the one who answers.

- (original)
6. /The method of Claim 1 wherein step A includes the step of:
    - H. providing the date a reminder call is to be made by the SRS.

(original)

  7. /The method of Claim 6 wherein step A further includes the step of:
    - I. providing the time a reminder call is to be made by the SRS.

(original)

  8. /The method of Claim 1 wherein step B includes the step of:
    - H. providing to the SRS more than one telephone number that is to be called.

(original)

  9. /The method of Claim 8 wherein step B further includes the step of:
    - I. providing to the SRS the order that the telephone numbers requested in step K are to be called.

(original)

  10. /The method of Claim 7 further including the step of:
    - J. calling the telephone number of step E on the date obtained pursuant to step H and at the time of step I.

(original)

  11. /The method of Claim 10 wherein step J includes the step of:
    - K. if a digital voice is detected by the SRS in step F, calling the telephone number of step E at time intervals determined by the SRS.

(original)

  12. /The method of Claim 11 wherein step K includes the step of:
    - L. providing to the SRS the number of attempts to be made by the SRS to detect a digital voice at the telephone number called in step K.

(original)

  13. /The method of Claim 12 wherein step E includes the steps of:
    - M. calling the first telephone number in the order obtained pursuant to step L;
    - N. if the telephone is not answered by either a human or digital voice calling the second telephone number obtained pursuant to step L; and
    - O. if the second telephone number obtained is called and is not answered by either a human or a digital voice, calling the third telephone number if one was obtained pursuant to step L.

14. (original) The method of Claim 13 further including the steps of:
- P. repeating steps M, N, and O a predetermined number of times and, if no number is answered by either a human voice or digital voice, terminating steps M, N, and O; and
- Q. hanging up the SRS telephone connection.

15. (currently amended) An automated, computerized voice message storage and redelivery system comprising a computer means for executing software commands, a telephone connection means operatively connected to said computer means for calling and answering a telephone call from a remote location, a signal recognition means operatively connected to said telephone connection means and to said computer means for determining if a telephone called from said telephone connection means has been answered by a human voice or by a digital voice, memory means operatively connected to said computer means for storing voice messages for remembering the number of each remote telephone and information as to whether the telephone will be answered by a human voice or digital voice, program means for operating said computer means for receiving, recording, and redelivery of voice messages, said program means including means for calling a remote telephone number; means for determining if the telephone number is answered and determining by said signal recognition means if a human voice or digital voice has answered the telephone; means for providing that if a digital voice answers the telephone whether such digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM).

16. (original) The system as defined in Claim 15 further including means for requesting by the SRS that the call be transferred to another telephone number if such number was recorded if an AAA or VMS answers the telephone.
17. (original) The system as defined in Claim 15 further including means for providing by the SRS the message recorded to the one who answers if such other telephone number is answered.
18. (original) The system as defined in Claim 15 further including means for providing by the SRS the message recorded to the AAM if an AAM answers the call.